

Low Cost Phone Service

Tel-Life



What Is Tel-Life?

Tel-Life is Low-cost discount phone service from Verizon.

Getting Tel-Life service will NOT affect your benefits from the Department of Human Resources.

What Discounts Do You Get?

You don't pay the \$3.50 a month Federal Subscriber Line Charge.

Your first 30 calls are included in the low monthly charge \$.66.

You will receive **1/2** off the line connection charge of \$48 - you pay only \$24.

If you have any trouble reading, seeing or hearing you may be eligible to get other discounts.

Who Can Get Tel-Life?

Anyone in Maryland who gets:

Temporary Cash Assistance (TCA)

Transitional Emergency Medical and Housing Assistance Program (TEMHAP)

Supplemental Security Income (SSI)

Public Assistance to Adults (PAA)

What Does it Cost To Get Tel-Life?

If you have phone service with us, there is no charge to change to Tel-Life.

If you don't have service with us, the most you'll have to pay will be \$24:

Verizon can bill the \$24 to you in installment payments over 6 months at \$4 per month.

If you need to have phone wiring or phone jacks installed, Verizon will charge 1/2 of the regular charge for the wire and 1 outlet.

How Do I get Tel-Life

Fill out a Tel-Life/Link Up America Service application and **MAIL** it (don't take it) to:

**State of Maryland
Department of Human Resources
Tel-Life Unit
311 W. Saratoga Street
Baltimore, MD 21201**

The Department of Human Resources (DHR) will determine eligibility. If you are eligible, DHR will send your application to Verizon. Once the approval is received at Verizon, we will contact you to arrange for connection of the service. This process takes approximately 30 days.

Where Do I Get An Application?

To obtain an Application or to get more information, please call:

1 -800-525-0145

Can I Keep Tel-Life If I Stop Getting Benefits?

NO. If you stop getting TCA, TEMHAP, SSI or PAA benefits you must get another Verizon service. Verizon will help you decide which service is best for you. There is no charge to change services.

If you make this many local calls per month	You'll pay this much for your phone line and calls
30	\$.66
40	\$1.51
40	\$2.36
60 (2 calls per day)	\$3.21
80	\$4.91
90 (3 calls per day)	\$5.76
100	\$6.61
120 (4 calls per day)	\$8.31
160	\$11.11
180(6 calls per day)	\$13.41
200	\$15.11
210(7 calls per day)	\$15.96

What does Tel-Life Cost Each Month?





You pay \$.66 for your phone line which includes your first 30 calls free. How much more you pay depends on how many calls you make over 30. After 30 calls you are billed at 8 1/2 cents per call.

Do I Pay For Anything Else When I Have Tel-Life?

You pay for all your long distance calls.





You pay taxes and all fees.

You can get these from Verizon at the full rate.

-  Additional Listing in the Verizon phone book (68 cents per month)
-  Non-Listed phone number (\$1 .10 per month)
-  Non-Published phone number (\$1.45 per month)
-  More than one phone outlet (you pay for time and materials)

Is There Anything I Can't Get?

You can't have:

-  Any other phone service where you live
-  Verizon IQ Services, like Call Waiting, Call Forwarding, Speed Calling, Three-Way Calling, Caller ID, Return Call and Repeat Call
-  Optional Wire Maintenance Plan
-  Guardian Enhanced Maintenance Plan

What Else Should I Know About Tel-Life?

You are responsible for buying and the repair of your phone. Verizon does not sell, rent, or fix phones.

You may select the long distance company of your choice to place long distance calls or have outgoing long distance calls blocked from your line. If you owe Verizon \$100 or more, you must make arrangements for paying your bill before Tel-Life service will be established on your line.